



AM-PM CLEANING CORPORATION

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Products/Procedures/Resources

THE CUSTODIAN

Winter 2010

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BOSTON R.E. ACTION 2010

The New England Center for Homeless Veterans Event



From left, Daniel Lockwood , Brian Lockwood (AM-PM) , Jennifer Green (Building Impact), Lisa Guyon (Building Impact), Glisel Alvarado (AM-PM), Carlos Arruda (AM-PM), Sarah Gudernatch(Building Impact)

On Saturday, January 30th R.E. Action volunteers, along with 4 Building Impact staff and 3 volunteers from NECHV painted areas of the New England Center for Homeless Veterans. We painted parts of 5 floors in the 100-year old building in the heart of downtown Boston. Jim Travers, Facilities Manager, said, "I manage a 152,000 sq. ft. building with a staff of two people. We depend on groups like yours to keep this building in working order. Thanks to everyone who helped out."

The New England Center for Homeless Veterans is recognized as one of the most effective private veterans' transition programs in the country. They provide services to homeless veterans who are facing addiction, trauma, mental illness, and/or unemployment.

Currently AM-PM is participating in the The Feeding Families Food Drive. We are collecting canned goods for the Greater Boston Food Bank.



AM-PM Cleaning Corporation is Building Impact

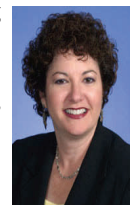
Community service is important. Community service helps people reach those in need of something. A person helping people has always been important in our personal, social and family lives. Now more than ever, this concept is even more important to build in all aspects of our lives. So why not bring it in to the business environment?

Building Impact aligns with Property Management companies and vendors. Tenants feel good being part of a community real estate initiative. All of the community service projects are managed by Building Impact professionals.

For the new year, Building Impact has launched R.E. Action 2010 which debuts the calendar of events. AM-PM Cleaning Corporation has joined forces as the Building Services Vendor with Building Impact (www.buildingimpact.org) as a Skyline Level Sponsor and will participate in the entire R.E. Action 2010 Calendar of Events. "Real estate owners & managers, brokers & vendors, engineers & architects, lenders & lawyers will come together, roll up their sleeves, and work side by side to benefit the community."

The R.E Action 2010 focuses on a year of community service to include blood drives, renovating shelters for veterans and clean up along the Charles River to name a few. By working together, like minded real estate related professionals will be able to network and strengthen industry relationships.

Look for your corporate cleaning company, AM-PM Cleaning Corporation, not only in your buildings but helping around the towns and communities in Boston.



By Amy Reiss Levitt
Customer Service Manager

Training to be the BEST

Acceleron Pharma, Inc.
"How great your staff is" ...

Juan Perino the day porter:

Absolutely one of the hardest working individuals I have ever met, and it is truly a pleasure to work with. He is always looking to excel and be a part of the Acceleron Team. He has helped with many projects...most notably in the recent weeks aiding my department to get ready for an audit from Celgene, the company that we have partnered with for one of our drugs. The QC/QA departments especially the Lab Staff speak high praises of his work and attitude. Also our Executive Team speaks highly of him and wants me to convey to you what a stellar employee you have.

Luriano Amador, Elinuel Soto, Lamar Dipena, Domingo Dipena, Lonnie Sauzo – the evening crew

What a great group...they are really a wonderful team. Always they have a smile on their faces and they have such wonderful dispositions. I realize cleaning is not an easy job, and it can wear a person down. Your staff consistently tries to improve the quality of service to us. Compared to the last cleaning company...your miles ahead of them and it truly can be seen throughout the buildings. Anytime I ask the night staff to do specific tasks they do it with a smile and it gets done in a timely manner. Everything and I mean everything from the ceilings down to the corner of a room looks better. Much, much better. I can not sing the praises of what Domingo has done with this staff and the results that have come from his direction.

It has truly been a pleasure working with you and your staff...I look forward to continuing such a great relationship with you and AMPM cleaning.

– **Christian Heath , Facilities Technician**

WELCOME NEW CUSTOMERS!

- Blue Cross Blue Shield of Rhode Island
- Covidien

Have you visited AM-PM's Website?
www.ampmcleaning.com



Every year AM-PM's management team takes great pride in participating in training our supervisors responsible for our accounts spread throughout New England. The supervisors' training was held on October 24, 2009 at AM-PM's offices located at 295 Weston Street, Waltham, MA.

The objective for this training is to educate our new and existing supervisors on the latest cleaning products, job duties/responsibilities, job training, safety, communication, inspections, quality, security and other important aspects of their position, and most important, how to work together as a team.

Quote to remember....

"If a man is called to be a street sweeper, he should sweep streets even as Michelangelo painted, or Beethoven composed music, or Shakespeare wrote poetry. He should sweep streets so well that all the hosts of heaven and earth will pause to say, here lived a great street sweeper who did his job well."

~**Martin Luther King, Jr.**

Saluting Loyalty Saludando a la lealtad Saudando Fidelidade

AM-PM would like to congratulate the following employees on their hard work and dedicated years of services:

5 Years of Service

Maria DoCarmo Pontes	Auroroa M. Reyes Guerra	Jose L. Lorenzo
Brian Lockwood	Esmerta Gonzalez	Ruben L. Ramirez
Edwin Alvarez	Gilena M. Barbosa	Catia M. Sousa
Joao C. Rodrigues	Cosme Vieira	Jose R. Portillo
Douglas G. Landaverde	Anyelina German	Milton D. Hernandez
Hector L. Millan Baez		

15 Years of Service

Sofia T. Mariano	Acacio Luis DaSilva
Miguel A. Morales	Melvin Argueta